

# ST AIDAN'S DAY CARE CENTRE LTD

## QUALITY POLICY STATEMENT

QP-10

**Title: CITIZENSHIP RIGHTS**

### Statement

- 1.0 We will ensure when ratified, the rights of people with disabilities as enshrined in the UN Convention on the Rights of People with Disabilities are promoted and protected.
- 2.0 We believe that everyone has the fundamental right to live the way they choose, recognising that at times there may be some risks involved. We will ensure that service users are informed of their rights and they will be supported in exercising them.
- 3.0 We have an equal opportunities policy in place that promotes equality and service users are respected regardless of their age, gender, sexual orientation, disability, race, religious beliefs and membership of an ethnic group or Traveller community.
- 4.0 Each service user will be provided with support to him/her to uphold their right to recognition before the law and to exercise their legal capacity.
- 5.0 Service users will be given appropriate assistance to engage in legal proceedings, and are encouraged to access legal advice and representation in any forum where their rights are being determined in litigation, or when any criminal charge is made against them.
- 6.0 We will ensure that each service user is:
  - informed of their rights and how they will be facilitated in exercising them. This includes how the service user is:
  - informed of their rights
  - supported in understanding their rights
  - facilitated in exercising their rights
  - facilitated to participate in the political process by voting and by seeking public office if they so wish.
  - Encouraged to take responsibility for their own financial affairs, support in making a will where they wish to do so.
- 7.0 Where staff take measures that impact on what a person may wish to do the service will provide appropriate and effective safeguards to prevent abuse, and respect the service user's rights, and preferences.
- 8.0 Any such measures taken by staff will be free of any conflict of interest and undue influence, and proportional and tailored to the person's circumstances, and will only apply for the shortest time possible, and be subject to regular review.
- 9.0 We will as far as practicable encourage and support each service user to become, or to continue to be, an equal and active citizen through involvement in community groups and activities, in accordance with his/her wishes.

# ST AIDAN'S DAY CARE CENTRE LTD

## QUALITY POLICY STATEMENT

QP-10

- 10.0 We will provide opportunities for each service user to express their views and opinions about the services we provide through support at service user's meetings, representation at staff meetings and management review of the quality management system.
- 11.0 We will at all times promote the rights of each service user to independence and provide support to access citizens information and advocacy services.
- 12.0 We will support each service user where he/she wishes to do so to:
- participate in the political process by voting and by seeking public office
  - access community-based facilities
  - obtain legal advice, when appropriate
  - observe his/her religious beliefs and practices
  - take responsibility for his/her own financial affairs
  - make a will and/or testament.
- 13.0 We will provide appropriate assistance for each service user to engage in legal proceedings, such as, acting as a witness in court.

Signed: \_\_\_\_\_ Manager      Date: \_\_\_\_\_

***NB This policy is to be used in conjunction with the Home's existing policy. Because the circumstances in Homes may vary, the manager should ensure that this policy is appropriate to the needs of the Home, before approving it.***

### **NATIONAL STANDARDS FOR RESIDENTIAL SERVICES FOR CHILDREN AND ADULTS WITH DISABILITIES – This policy addresses:**

Theme 1 Individualised Supports and Care	Standard 1.1	Feature 1.1.1
		Feature 1.1.2
		Feature 1.1.6
		Feature 1.1.8
	Standard 1.6	Feature 1.6.3
		Feature 1.6.7